

# Chaperone Policy

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Optimus Physiotherapy is committed to providing a safe, comfortable environment where clients can be confident that best practice is being followed at all times and the safety of everyone is of paramount importance. Optimus Physiotherapy adheres to local and national guidance, for more information see the Chartered Society of Physiotherapy's guide on Chaperones:

<https://www.csp.org.uk/publications/chaperoning-and-related-issues>

All clients are entitled to have a chaperone present for any consultation, examination or procedure where they consider one is required. The chaperone may be a family member or friend but on occasions a formal chaperone may be preferred. It is inappropriate for an informal chaperone (family or friend) to take an active part in the examination or witness the procedure directly. An informal chaperone may not necessarily be relied upon as a witness to the conduct of the procedure. Please note there is an additional charge of £50 for a formal chaperone.

Clients are advised to ask for a chaperone if required, at the time of booking an appointment, if possible, so that arrangements can be made and the appointment is not delayed in any way.

The Physiotherapist may also request/require a chaperone to be present. The reason for this request does not have to be shared

*Optimus Physiotherapy is committed to ensuring that, as far as it is reasonably practicable, the way we provide services to the public reflects their individual needs and does not discriminate against individuals or groups on the basis of their age, disability, gender, race, religion/belief or sexual orientation. Should any person require access to this policy in another language or format (such as Braille or large print) we will do our best to provide this in a format the user is able to access. Optimus Physiotherapy will do its utmost to support and develop equitable access to all policies.*